The Michigan Manufacturing Technology Center (The Center) offers personalized consulting to small and medium-sized manufacturers in Michigan that enable them to work smarter, compete and prosper. Support from state and federal funding makes it possible for the center to offer services that would not otherwise be affordable.

Drawing from its staff’s strong knowledge and deep experience in the industry, the center’s primary practice areas include product and process innovation, lean manufacturing and continuous improvement, quality systems, costing systems, supervisory training, cybersecurity, market research, food processing and business development. The Center is accredited as an authorized provider by the International Association for Continuing Education and Training (IACET), offering several courses with continuing education units (CEUs).

In addition to providing consulting and training, The Center offers a unique, complimentary performance benchmarking service that compares a company’s performance to that of its peers and competitors to identify areas for improvement.

The Center’s five regional offices statewide ensure all Michigan manufacturers can be served locally. For more information, or to find the office closest to you, visit www.the-center.org or contact the Michigan Economic Development Corporation customer contact center at 517.373.9808.
The Michigan Manufacturing Technology Center offers a broad range of services to help small and medium-sized manufacturers achieve company-wide operational excellence, develop more effective business leaders and foster creative strategies for business growth and greater profitability. See below for a sampling of these services, or visit www.the-center.org for the complete list of offerings. Programs marked with an asterisk (*) are eligible for IACET CEUs.

**COSTING**
Application and implementation for activity-based costing  
Cost identification and management  
Value stream costing

**CYBERSECURITY**
NIST 800-171 compliance  
Information security assessment

**ENVIRONMENTAL**
ISO 14001 preparation and implementation  
ISO 14001 management and organizational transition  
ISO 14001 Internal Auditor*

**FOOD**
Food Tools of the Trade program  
Foreign Supplier Verification Program (FSVP)  
GMP/HACCP/CC points  
Mentoring/problem solving  
Preventative Controls Qualified Individual (PCQI)  
Improvement planning and process planning

**GROWTH SERVICES**
Business development mentoring  
Business operations planning  
Assessment and strategic growth map  
Lead generation toolset  
Website revisions and analytics  
Market diversification  
Sales acceleration workshop  
Website search engine optimization (SEO)

**LEADERSHIP**
Succession planning  
Leadership mentoring  
Business metrics and SMART goals  
Communicating and making teams work  
Leading people through change  
Practical Approach to Project Management*  
Supervisory Skills*  
Workforce engagement

**LEAN MANUFACTURING**
5S training and application  
A3 problem solving  
Cellular manufacturing and plant floor layout  
Error proofing/Poka-Yoke  
Quick changeover  
Kaizen workshops  
Total Productive Maintenance (TPM)  
Lean Office Champion*  
Lean Manufacturing Champion*  
Lean Six Sigma Yellow Belt/Green Belt*

**MARKET INTELLIGENCE**
Assess market(s) for new product  
List, prioritize and pre-qualify prospects  
Market intelligence mentoring  
What my market thinks of me, my competition or issues

**QUALITY MANAGEMENT SYSTEMS**
ISO 9001*, AS9100*, IATF 16949*, ISO 13485*  
Pre-certification implementation, training and audits  
Training and application of internal audits  
Gap analysis  
Layered process audit  
Core tools: FMEA, MSA, SPC, APQP, PPAP  
Problem solving, root cause analysis and reporting*

**SIX SIGMA**
Design of Experiment  
MINITAB training  
Six Sigma Green Belt/Black Belt*  
Six Sigma Mentoring